



Trans Nation DT Sacco Ltd

Committed to Serve

TN-CASH REGISTRATION FORM

Attach a copy of National ID or a valid passport

CustomerName.....*

IDNumber.....*

MobileNumber..... (Safaricom NumberONLY)*

I want to use **TN-CASH** on the following Account No(s):

1. AccountNumber.....*(Eg6826 01)

2. AccountNumber.....*(Eg6826 01)

3. AccountNumber.....*(Eg6826 01)

1. NEW REGISTRATION ☐ 2. NEW PINREGENERATION ☐

3. CHANGE OF PHONE NUMBER ☐ OLD PHONE NO..... NEW PHONE NO.....

4. REQUEST TO RECEIVE OTP THROUGH EMAIL ☐ EMAIL ADDRESS.....

(Tick appropriately)

Declaration by the applicant

I certify that the information given above is true and correct. I hereby agree to be bound by the terms and conditions of this service.

Signature..... Date.....

FOR OFFICIAL USE ONLY

Form Serial No:

Captured By.....Signature..... Date.....

Approved By.....Signature..... Date.....

NB: Use of TN-CASH is subject to terms and conditions. Please refer overleaf for details.

Details marked with (*) and copy of ID are compulsory, failure to complete these details will lead to nullification of your application.



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TN-CASH- USSD CODE *822#

TERMS AND CONDITIONS OF USE

The "Sacco" refers to Trans Nation DT Sacco Ltd "TN-Cash" refers to the Mobile banking solution service.

"Branch" means a branch of Trans Nation DT Sacco Ltd. "Business Day" means a day on which banks are normally open for ordinary business in Kenya excluding Saturdays, Sundays and gazetted public holidays. "Customer instructions"

means any request or instruction from the TN-Cash customer to the Sacco.

"PIN" means any confidential password, code or number normally 4 digits which may be used to access the TN-Cash services.

"Transaction Fees" are the TN-Cash transaction charges

"Hotline" refers to the telephone number that will be provided for TN-Cash customers in case of any queries related to TN-Cash services.

"Subscriber" means a customer who subscribes to use TN-Cash Service.

General Conditions Joint Account

Account held jointly by two or more persons whose mandate is "Any to sign" can be issued with the TN-Cash Service.

Accounts which require more than one signatory will not be issued with TN-Cash Service.

Use of Personal Identification Number (PIN)

a) TN-Cash subscriber shall receive an SMS informing them of their registration and PIN

b) The subscriber shall be required to change the PIN before using the TN-Cash Services

c) The subscriber shall exercise due care to ensure the secrecy of the PIN at all times and prevent use of the PIN by any third party.

Lost/stolen SIM Card registered for TN-Cash service

a) If the subscriber loses his/her SIM card line registered with TN-Cash, he/she must notify the Sacco immediately to block TN-Cash service until the SIM card is replaced.

b) The subscriber shall be liable in respect of any transactions/ instructions affecting his/her Sacco account that is given with a valid registration.

c) If a report of loss or theft of SIM card registered for TN-Cash service is communicated by someone other than the subscriber, Sacco shall not be held liable of any losses arising therefrom.

Forgotten Pin

If a PIN is forgotten, the subscriber is required to visit the Sacco to request for a new PIN.

Cancellation / Stoppage of TN-Cash Service

a) The subscriber has the right to cancel or unsubscribe for TN-Cash

b) Payments done by means of TN-Cash service are in the full discretion of the subscriber, and the subscriber is liable in respect of such transactions.

c) In case of a problem, the Sacco may at any time cancel/stop the service without notice or assigning any reason and without incurring any liability to the subscriber until a solution is found.

Charges

The Sacco shall levy charges for use of this service and shall notify the subscriber for all TN-Cash transactions and any other transaction (s) in line with the terms and conditions of the use of this facility.

Acts that do not bind either Party

Neither party shall be liable for failure or delay in the performance of its obligations under this agreement to the extent that such failure or delay is caused by matters beyond that party's reasonable control including but not limited to network delays, destruction arising out of war, rebellion, civilian commotion, strikes, lockouts and or other acts or orders of any government department, council or other constituted body. Notice of these circumstances shall be given to the other party as soon as practical. For so long as performance of those obligations is suspended, the other party may similarly suspend performance of its obligations.

Amendment

These terms and conditions may be amended at any time by notice from the Sacco to subscriber. The subscriber will be informed of such amendments by notice at Sacco's branches. Any such amendments shall be deemed to be effective and binding upon the subscriber receiving such information.

Law

These terms and conditions shall be governed and construed under the laws of the Republic of Kenya.